



International Federation of Surveyors  
Fédération Internationale des Géomètres  
Internationale Vereinigung der Vermessungsingenieure

# Report of Working Group 3.1

## *eGovernment for eCitizens*

Kari STRANDE

# Political Issues

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Support awareness raising on interactive information flow between providers, partners and customers (PPP) based on Spatial Information Management (SIM) based tools

SIM as integrator of components for a Spatial Information Infrastructure within an Information Society

- Services and workflows for decision makers and citizens in participatory democracy
- Government – business – customers: relations and activities
- Integration and co-operation in a distributed environment
- Business location and economical analysis
- Individual vs. business in SIM
- Mobile society

# Political Issues

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Based on cooperation with other WG and other Commissions WG3.1 will:

- Report on good practice of Spatial Information within e-Government supporting citizens in participatory democracy
- Facilitate experience exchange
- Summarise on lessons learned – success criteria and impact on administration and citizens
- Provide recommendations for facilitating interactive and participating eGovernment society
- Provide links to information and minutes of workshops

# Officers and Members

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- Chair: Kari Strande (Norway)
- Co-Chair: Peter Laarakker (the Netherlands)
- WG-members
  - Rob Mahoney (UK)
  - Robin A. McLaren (UK)
  - Daniel Roberge, (Canada)
  - Uzo Okafur (also vice chair of WG3.3)
  - Jes Ryttersgaard (DK)
  - Jens Hollænder (DK)
  - Tarja Myllymäki (SF)
  - Jan Bares (CZ)
  - Bela Markus (HU)

# Specific Projects and Activities

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Encourage speakers and papers to FIG and other GI meetings. Examples of e-Government projects and programs where SIM is an important part.

Istanbul, Paris, Morocco, Athens, Warsaw, Vienna, Jakarta, Cairo, Budapest, Munich

Links to eGovernment web sites where SIM is an important part

Links to global/regional assessment sites, UN, WB, EU

Links to some national sites

Need updates in next phase

# UN Global E-government Survey 2005

Table 3.2. E-government readiness index rank changes 2003-2005

<i>Country</i>	<i>2005</i>	<i>2004</i>	<i>2003</i>	<i>Change 2005-2004</i>	<i>Change 2005-2003</i>
United States	1	1	1	0	0
Denmark	2	2	4	0	2
Sweden	3	4	2	1	-1
United Kingdom	4	3	5	-1	1
Republic of Korea	5	5	13	0	8
Australia	6	6	3	0	-3
Singapore	7	8	12	1	5
Canada	8	7	6	-1	-2
Finland	9	9	10	0	1
Norway	10	10	7	0	-3
Germany	11	12	9	1	-2
Netherlands	12	11	11	-1	-1
New Zealand	13	13	14	0	1
Japan	14	18	18	4	4
Iceland	15	14	15	-1	0
Austria	16	17	21	1	5
Switzerland	17	15	8	-2	-9
Belgium	18	16	23	-2	5
Estonia	19	20	16	1	-3
Ireland	20	19	17	-1	-3
Malta	21	21	27	0	6
Chile	22	22	22	0	0
France	23	24	25	1	2
Israel	24	23	24	-1	0
Italy	25	26	17	1	-8

# Specific Projects and Activities

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- Collect examples with local, regional, national and international experiences
  - Done, needs structuring, can be updated
  - Partial reports through proceedings, cfr Budapest
- Analyse and summarise lessons learned
  - Preliminary done
  - To be continued 2007-2008
- Facilitate network and encourage for EU programme application
  - eContent+
  - INTERREG 2007 -
- Provide recommendations
- Preliminary report 2007, Final report 2009

# Outputs

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- Papers / Reports / Workshops / ....

Papers and proceedings at FIG and other websites

Also put on a CD – need to be further structured

2002 Istanbul

2003 Paris

2003 Morocco

2004 Athens, Jakarta

2005 Cairo

2006 Budapest, (Booklet report by Bela Markus)

WG 3.1 Preliminary summary including examples

by Kari Strande (PPT and paper)

2007 Munich – eGovernment sessions

2002-2006 Workshops on eLand administration, Vienna-2004

2002-2006 Workshops on GeoPortal solutions, Warsaw-2004

# Conclusion

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- Framework changed since starting point 2002
- Rapid development in the field of eGovernment
- Many initiatives and programmes all over the world
- Variations in overall/general solutions and dedicated solutions
- WG 3.1 focus on the user side, democracy, access to information – two way interaction
  - Avoid double work
  - Difficult to keep progress on voluntarily basis
- WG 3.1 will continue its work in next FIG programme period

# Conclusion

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## Lessons learned...

The importance of

- Political support and commitment

  - to insure inclusion and interaction

  - to secure data sharing and distribution

  - to facilitate equal opportunities

  - to invite for participation

- Enthusiastic organisations at all levels

- Clear national and local strategy

- Easily access to internet – equal opportunities

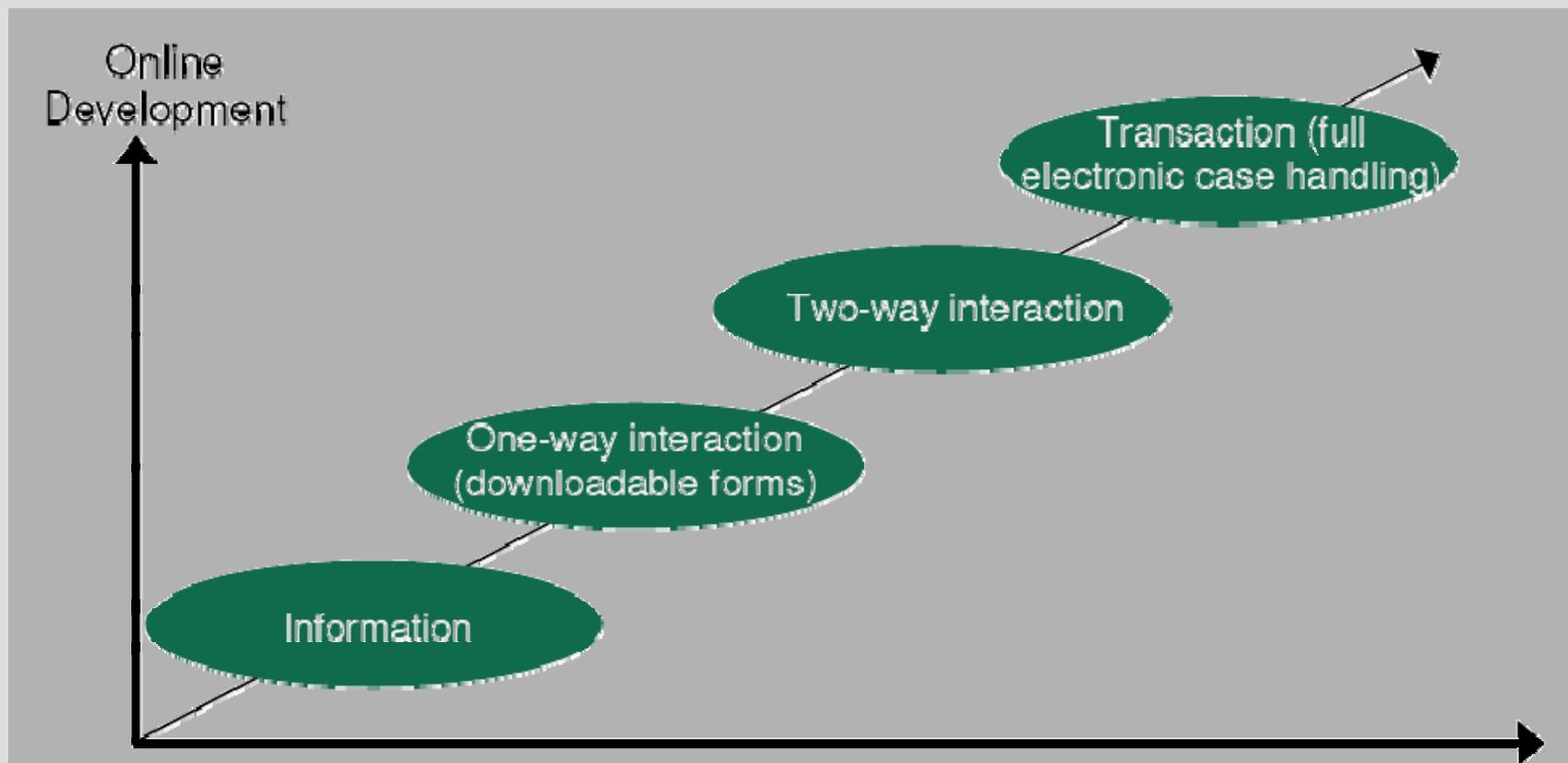
- An open, standards based technology

  - Allowing on-line integration from distributed sources

  - Dynamic metadata, both data content and services catalogues

# Conclusion

## Levels of eGovernment



*Still much to do –  
especially on eCitizens interaction !!*